

Presto Information Services

Unit 1, No. 83 George Street, Parramatta 2150
Email: support@presto.net.au
Website: www.presto.net.au

Phone: 9635 5155
Fax: 9633 4563



Dear Presto Client,

Presto Information Services is proud to announce the availability of a Web Mail service for Presto Internet users.

The following notes are intended to introduce you to its operation. You do not have to use this service unless it is useful to you. It allows you to access your emails from any browser anywhere in the world.

Some clients experiencing problems downloading their emails can use this service to delete spam or junk mail or remove large messages that otherwise jam up their downloads.

It is accessible from the Presto Information Services home page - www.presto.net.au and also the members page.

A screenshot of the Presto Information Services website. At the top left is the "Presto Information Services" logo. To the right of the logo is the address: "Unit 1 / No.83 George Street, Parramatta NSW 2150, Phone: (02) 9635 5155". Below the logo is a navigation menu with buttons for "Home", "About Presto", "Services", "Support", "Contacts", and "Members". In the center, there is a section titled "Presto Web Mail Service" with the "PrestoMail" logo and a "Click Here to Logon" link. To the left of this section is a small image of a man in a suit. Below the "Presto Web Mail Service" section is a "Latest news" section with a list of updates: "* 10th May 2005 - Web Mail Service installed", "* July 2005 - Regrettably ADSL Services are not viable for Home users", "* We can only really offer Business ADSL user support", and "* Email scams". Below the list is a paragraph of text: "Presto customers have recently been targeted with hoax emails claiming to be from Presto or 'support@presto.net.au' identities. Some emails are requesting customers to provide sensitive information such as their account information. Others communicate security messages and advise you to download and install software from the email. By downloading the software or opening the attachment, you may be actually downloading a virus. You can minimise your chances of being a victim of these and similar email scams by: * Treating all emails requesting personal log on information such as username, password or PIN with extreme caution. Authentic Presto emails will not request sensitive account information from a customer via email. * Immediately deleting emails of unknown origin, no matter how innocent or provocative the subject headings is a sound approach. Presto will never send attachments to a customer via email. Attachments are a common source of viruses or Trojan attacks on your computer. If you suspect the source - delete the message and its attachments - it is not worth the risk of losing your documents. * Keep your anti-virus software and firewalls up-to-date and perform regular scans of your computer."

You will see the following PrestoMail graphic.

Click on the graphic image to open up the logon screen.



The PrestoMail logon screen asks you to enter your username and password for your account. Click on “Login” to check your details and continue. “Clear” removes the entry to start again.



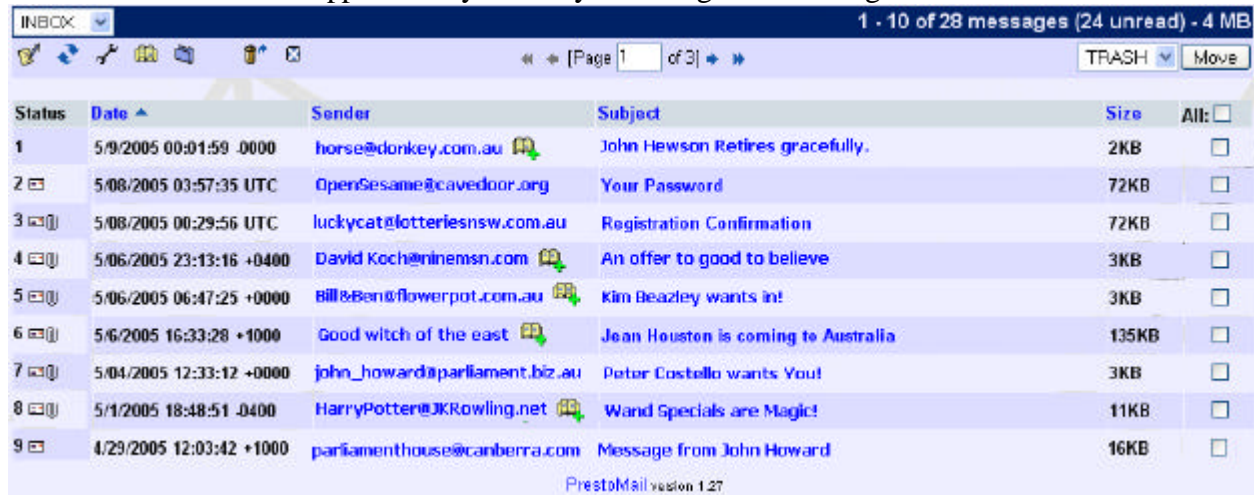
The first time you login to PrestoMail it will prompt you to enter your configuration options as shown below.

USER PREFERENCES

- | | |
|---------------------|---|
| “Real Name” | is the display name for the account (what you call yourself). |
| “From” | is the Presto username details |
| “Reply-to” | can be left blank if no different to the From address, or alternatively another address that you would like messages to be sent to. |
| “Style” | is the colour scheme used to display these menus. |
| “Default sort” | is for the ordering of messages displayed. |
| “Messages per page” | indicates how many messages are included on a single page. |
| “Default headers” | is the amount of detail you want to see in the messages shown. |
| “Signature” | is text appended to the bottom of all your outgoing messages. Leave this blank unless you really have a need to add an identifier. |

Limit any text to a maximum of 500 characters.


The mailbox should now appear after you save your configuration settings.



Status	Date ▲	Sender	Subject	Size	All: <input type="checkbox"/>
1	5/9/2005 00:01:59 +0000	horse@donkey.com.au	John Hewson Retires gracefully.	2KB	<input type="checkbox"/>
2	5/08/2005 03:57:35 UTC	OpenSesame@cavedoor.org	Your Password	72KB	<input type="checkbox"/>
3	5/08/2005 00:29:56 UTC	luckycat@lotteriesnsw.com.au	Registration Confirmation	72KB	<input type="checkbox"/>
4	5/06/2005 23:13:16 +0400	David Koch@ninemsn.com	An offer to good to believe	3KB	<input type="checkbox"/>
5	5/06/2005 06:47:25 +0000	Bill&Ben@flowerpot.com.au	Kim Beazley wants in!	3KB	<input type="checkbox"/>
6	5/6/2005 16:33:28 +1000	Good witch of the east	Jean Houston is coming to Australia	135KB	<input type="checkbox"/>
7	5/04/2005 12:33:12 +0000	john_howard@parliament.biz.au	Peter Costello wants You!	3KB	<input type="checkbox"/>
8	5/1/2005 18:48:51 +0400	HarryPotter@JKRowling.net	Wand Specials are Magic!	11KB	<input type="checkbox"/>
9	4/29/2005 12:03:42 +1000	parliamenthouse@canberra.com	Message from John Howard	16KB	<input type="checkbox"/>

The current mailbox is set to INBOX. You can change this to one of the following



The Status column (at left) shows messages with attachments  or not .

You can reverse the display of messages into oldest first or oldest last sequence by clicking on the Date icon **Date ▲**.

The right side shows the Size of the message and attachment.

You can view a message by clicking on the “Sender” or “Subject” text.

To remove a message you click on the checkbox next to the message on the right hand edge. Then select Move to Trash. The move options are as shown here




Saved messages are saved until removed.

Sent messages are those that you send from within PrestoMail. They are not visible on your local email client.

There are a few configuration options accessible from this screen.





These are ...


 Compose a message to send

 Remove Trash (deletes messages in Trash)

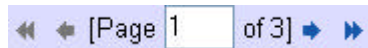
 Sort messages by sort order (refresh display)

 Logout of PrestoMail

 Show configuration page to change settings

 Email Contacts page (common addresses are stored here)

 Create Folders for messages



To navigate pages use the page navigation selector at the middle top of the screen.

All:

To remove all messages select the "All" checkbox at top right then click on "Move" to "Trash"

Note: Make sure the output "Trash" is selected when you click on "Move".

